

## Minutes for Community Pharmacy Herefordshire & Worcestershire (H&W LPC)

Meeting held on 14th May 2026  
Nelson House, Taurus Office, Hereford  
10:00 – 15:00 followed by visits

Chair

Anurag Hegde (AH)

Members Attending

Wayne Ryan (WR), Amritpal Bhamra (AB), Paul Rowley (PR), Nav Matharu (NM), Gareth Lam (GL), Adrian Wilkinson (AW)

In Attendance (non voting)

Conor Price (CP)

Apologies

Fiona Lowe (FL), Zoe Ascott (ZA), Dhiran Vadhia (DV), Akwal Singh (AS)

Guests

George Eldridge (GE), Darren Smith (DS), Georgina Wootton (GW), Lauren Parry (LP), Liz Brooke (LB)

### CLOSED SESSION

1. DOI, Minutes, Tabled AOB and Matters Arising

2. Market Entry and CEO Report

The Committee received the Market Entry and CEO report previously circulated on Box.

#### Market Entry

#### Organisational and Team Update

#### INT Ambassador and Integration Update

CP provided an update regarding INT ambassador activity and wider integration work.

#### Worcestershire System Engagement

**Action:** Revised Deputy CEO advert to be recirculated.

3. Feedback from Executive

### OPEN SESSION

4a. ICB Update

GE provided an update regarding ICB restructuring arrangements.

Members noted:

- Wave 1 of the management of change process has completed.
- Wave 2 interviews are nearing completion.
- Wider consultation activity is expected to continue during June.
- Staffing reductions are expected across the wider organisation.

Discussion took place regarding:

- Organisational capacity
- Future prioritisation of work programmes
- Implications for pharmacy and medicines optimisation teams

## **Vaccination Update**

Members noted:

- Approximately one in four Spring COVID vaccinations in Herefordshire and Worcestershire are currently being delivered through community pharmacy.
- Delivery models have shifted back towards practice led arrangements.

## **4b. INT Update**

Updates regarding neighbourhood and integration work were discussed during the wider CEO and integration updates.

Members noted:

- Ongoing stakeholder engagement activity
- Continued development of neighbourhood relationships
- The importance of maintaining community pharmacy representation within system discussions

#### 4c. Pharmacy, Optometry and GP Collaboration

Discussion took place regarding the development of the Herefordshire Primary Care Collaborative and the importance of ensuring community pharmacy is represented as an equal strategic partner alongside general practice, optometry and dentistry.

Members noted:

- The collaborative presents opportunities for stronger joint working across primary care.
- There remains a need to improve wider understanding of community pharmacy capability and capacity across the system.
- Future collaborative arrangements must ensure equitable representation and shared accountability across sectors.

Discussion also took place regarding opportunities for joint communication and engagement activity across primary care.

This included:

- A potential primary care social media campaign to improve public and stakeholder awareness of the role of different primary care professions and promote collaborative working.
- Exploring a general practice audit approach to better understand current awareness, referral behaviour and engagement with community pharmacy services across practices and neighbourhoods. NB a survey has already been completed as part of the QPMS requirements – CP to follow up with ICB

Members agreed these opportunities should be progressed further through collaborative discussions.

#### **Actions:**

- Follow up discussions regarding development of a cross primary care social media campaign.
- Explore a general practice audit approach to better understand engagement with community pharmacy services and collaborative opportunities.
- Follow up with ICB to understand work done to date through QPMS survey

#### 4d. Open Discussion

Discussion took place with contractor guests regarding operational challenges and support requirements.

Topics discussed included:

- Workforce pressures
- Service delivery challenges
- Contractor engagement
- Opportunities for collaboration and support

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## LUNCH

12:30 – 13:00

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## CLOSED SESSION

6. Finance Update

7. QPMS Quarterly Meetings Support

### **Dashboard and Data Update**

8. Supply Chain Group

9. Events Working Group and Sponsorship

10. AOB and CCA Questions

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11. Meeting Close and Visits

Meeting closed at 15:00 followed by local visits.