



COMMUNITY PHARMACY HEREFORDSHIRE AND WORCESTERSHIRE

GENERAL UPDATE 10th July 2025

Information is subject to change and is as accurate as we can ascertain at date published.
If your pharmacy is part of a larger organisation (CCA, IPA), please consult with your HO in relevant matters.

LOCAL

CPCF LPC Event Slides

Thank you to those who attended our face-to-face LPC event last month. The feedback was overwhelmingly positive. The presentation slides are now available to view or download from our website:

[22nd June 2025 LPC Event HW slide deck](#)

[CPPE WM Supporting PQS and CPCF 2025-26 – Summary](#)

Reminder: Worcestershire Sharps

Disposal of sharps bins is dealt with by waste/pollution teams at WCC. Pharmacies across the county are able to sign up to provide a service collecting sharps bins – current pharmacies accepting these can be found at: <https://www.worcestershire.gov.uk/lets-waste-less/a-to-z-recycling/needles-sharps>

Reminder - all pharmacies signed up to the service must take back bins of sizes up to 9L. If you have issues with collections causing a space issue then please email :

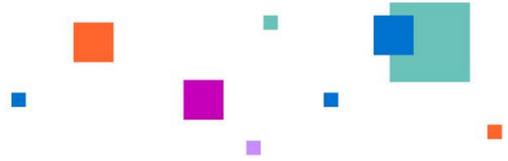
Connor, Vincent VConnor@worcestershire.gov.uk

Thomas, Kristy KThomas@worcestershire.gov.uk

REGIONAL/ NATIONAL

NHS 10-year Health Plan

The Government's [10-year Health Plan](#) sets out a much bigger role for pharmacies in managing long-term conditions, delivering vaccinations, and supporting prevention and public health initiatives. It also includes commitments to modernise dispensing and improve digital integration, including through access to the NHS Single Patient Record.



Visit CPE for more information on the 10-year Health Plan and how it impacts community pharmacies [here](#).
A briefing is available to download [here](#).

Updated Approved Particulars for Incident Reporting

NHS England have updated the Approved Particulars for Incident Reporting which outlines the requirements to fulfil your Terms of Service under Paragraph 28 (2) (c) (iii) of Schedule 4 to the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 (and subsequent amendments). These can be found using the link below.

[NHS England » Incident reporting system](#)

Please note the content of the Approved Particulars and ensure all process and SOPs in relation to incident reporting, near miss logging and LPSE reporting are updated to reflect the changes and that all staff are aware.

Reminder: Shortened Manual Claim Journey for MYS NHS Discharge Medicines Service (NHS DMS)

A shortened claims process for DMS launched on 6th July 2025. The new Manage Your Service (MYS) portal process will ease the submission of claims across all three DMS stages. An API will also be introduced in the future to support direct data transfer from clinical IT systems.

From 1st July 2025: Use the new shortened MYS process for any activity completed from this date.

Transitional claims: DMS activity started on or before 30th June but completed after must be entered into the new process from 6th July.

Further information on the shortened claim journey can be found [here](#).

Reminder: CPAF screening questionnaire open

The 2025/26 CPAF screening questionnaire is now available for completion.

Please note that completion of CPAF is a requirement of the Terms of Service, therefore, pharmacy owners must complete the screening questionnaire and, if required, the full CPAF questionnaire.

Community pharmacies should have received information and instructions on how to complete the screening questionnaire either via email from the NHSBSA or from their own Head Office.

CPE guidance on CPAF can be found [here](#).

If you have any queries, please contact NHSBSA by emailing pharmacysupport@nhsbsa.nhs.uk

The deadline to complete the screening questionnaire is 31st July.



PQS Resources Updated

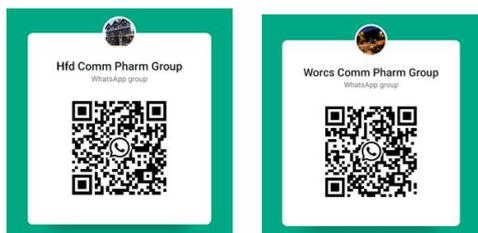
CPE has updated their PQS resources with a new recorded presentation. You can access this recording and all other available PQS resources on [this page](#).

Reminder: August Bank Holiday Amendments

A draft list of the August Bank Holiday Rota was emailed to pharmacies on 3rd July by the West Midlands Pharmacy Team (nhsbsolicb.pharmacy-westmidlands2@nhs.net). Any queries relating to the rota should be sent to them by **COP 10th July 2025**. They will not be able to make any amendments after that as final lists will be shared at least four weeks before the bank holiday date with all pharmacies and interested parties within the West Midlands. Please make sure to update your own NHS UK and DoS profiles with your bank holiday opening times.

Reminder: New Virtual Outcomes ABPM training – this new training module was launched to support pharmacies with the ABPM element of the HCFS and includes tips on how you can maximise the service and key messages for patients – more information [here](#).

Finally.... WhatsApp Groups Reminder to share the WhatsApp groups with others who work in community pharmacy within Herefordshire and Worcestershire.



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USEFUL LINKS:

[CPA Website](#)

[CPHW Website](#)

[CPE Newsletters](#)

[CPE Payment Timetable and Deadline Tracker](#)

[CPE CPCF Important Dates](#)

[Virtual Outcomes - Pharmacy Training](#)