

COMMUNITY PHARMACY HEREFORSHIRE AND WORCESTERSHIRE GENERAL UPDATE 29th May 2025

Information is subject to change and is as accurate as we can ascertain at date published.

If your pharmacy is part of a larger organisation (CCA, IPA), please consult with your HO in relevant matters.

CPCF UPDATE EVENT 22nd June 2025 10am-2pm. This will be held at The Bank House, Worcester and will cover the important details of the new contract, local organisational changes, need-to-know advanced services changes, PQS, CPPE training, opportunity to practice otoscope skills and more. These events (and their associated costs) cannot proceed if we don't have enough contractors planning to attend, so if you wish to attend, PLEASE REGISTER NOW! Book [here](#)

CPCF 2024/25 & 2025/26

All of the CPE resources created to support contractors with the new CPCF agreement, including different FAQs, can be found [here](#).

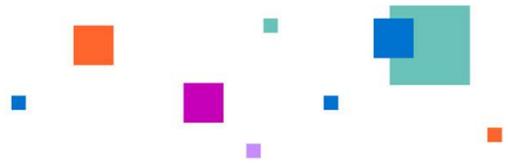
Pharmacy First Final Reminder - Bundling Deadline is Here!!

The Pharmacy First bundling requirement comes in on 1st June 2025. The deadline for registering for the three services (Pharmacy First, Pharmacy Contraception Service and the Hypertension Case-Finding Service) on the Manage Your Service (MYS) portal is 11.59pm on Saturday 31st May 2025. If pharmacy owners have not registered by this date/time for the three services, they will not be entitled to the June monthly payment for Pharmacy First even if they meet the minimum number of Clinical pathway consultations in June.

1. LOCAL

Rota Direction

If you were directed to open on a bank holiday then make sure you have filled in the MS claim form sent from OWM to be paid for the direction. This only applies if you were directed to open, not if you choose to open on a bank holiday date. Please email nhsbsolicb.pharmacy-westmidlands2@nhs.net if you need to be sent this link.



Community Pharmacy Technician Apprenticeship Programme 2025

We are excited to announce the launch of the Community Pharmacy Technician Apprenticeship Programme 2025. This programme will support Pre-registration Trainee Pharmacy Technicians (PTPTs) to be employed and complete their 24-month apprenticeship training within a community pharmacy setting. Upon completion of training and registration with the General Pharmaceutical Council (GPhC) the registered pharmacy technicians' will be able to utilise their expertise and knowledge to support community pharmacies in various ways, including contributing to the delivery of pharmacy services and broader healthcare reforms.

Funding Offer : We are offering a training contribution of £15,053 per trainee, per year for two years (24 months) to support community pharmacies in developing a PTPT programme that meets the GPhC IET standards for pharmacy technicians (PDF only, 713KB) and the NHS England Education Quality Framework.

Next Steps : Application for funding is through an expression of interest (Eoi) submitted via an online application form. The application window will open on Monday 19 May 2025 until Sunday 15 June 2025.

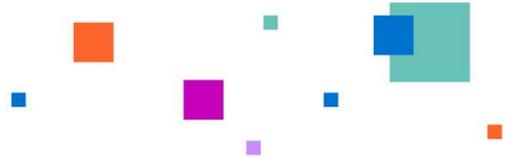
We will be holding a series of national stakeholder engagement meetings via MS Teams to provide more information on the programme including the application process and how to access apprenticeship funding. Use the link below to attend your preferred date. You only need to attend one meeting date.

- 7pm Wednesday 21 May
- 11am Wednesday 28 May
- 8am Thursday 29 May 2025
- 1pm Monday 02 June
- 1pm, Sunday 08 June 2025
- 12pm Tuesday 10 June

2. REGIONAL/ NATIONAL

Preconception Campaign

Coventry and Warwickshire LMNS and Herefordshire and Worcestershire LMNS in conjunction with Tommy's charity are running a preconception campaign.



Over the next 6 months Tommy's will be actively promoting their 'Planning a Pregnancy tool' across social media platforms within the area. For more information and link to a range of assets go to –

Coventry and Warwickshire - www.happyhealthylives.uk/planningforpregnancy

Herefordshire and Worcestershire - [Planning a Pregnancy :: Herefordshire and Worcestershire Integrated Care System](#)

A selection of printed posters, leaflets and contact cards will be distributed to your pharmacy in the coming weeks along with details of how to access the short video for screens and additional resources.

Electronic copies of leaflets are also available in Arabic, Urdu, Gujarati, Punjabi, Pashto, Romanian, Polish and Ukrainian

IT National Update

There is a nation update to electronic prescriptions due to take place at the end of June.

Pharmacy computers, that are used for signing electronic prescriptions, will need to have some extra software called "Oberthur Middleware" installed.

The software can be found here:

[Middleware - NHS England Digital](#)

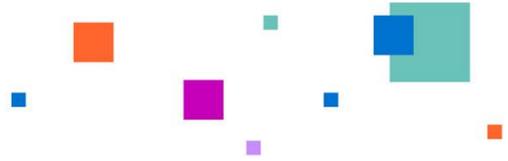
Reminder: Complaints Report

Each year, ending on the 31st of March, pharmacies must prepare an annual complaints report. This year will follow the same process as last year with rather than contractors submitting an email or paper return, the information will need to be provided by completing the Microsoft Form linked below. This will ask the same questions that are contained within the commonly used CPE template. **The deadline to complete will be 30th May 2025.**

<https://forms.office.com/e/nwXQTMx3NG>

If you have received more than 10 complaints and wish to submit via a spreadsheet, please request via email to nhsbsolicb.pharmacy-westmidlands2@nhs.net and this will be provided.

Large Body Corporates will receive a spreadsheet to supply the same information. Please check with Head Offices, who will be completing on behalf of the branch to avoid duplication of efforts.



Independent Pharmacy Awards 2025 Now Open for Entries!

The Independent Pharmacy Awards for 2025 is now open for entries. Please see the documents below for further information on the categories, and how to nominate. The closing date for entries is 15th July 2025.

[IPA 2025 Press Release](#)

[IPA 2025 - Call for Entries](#)

Online CPPE Events

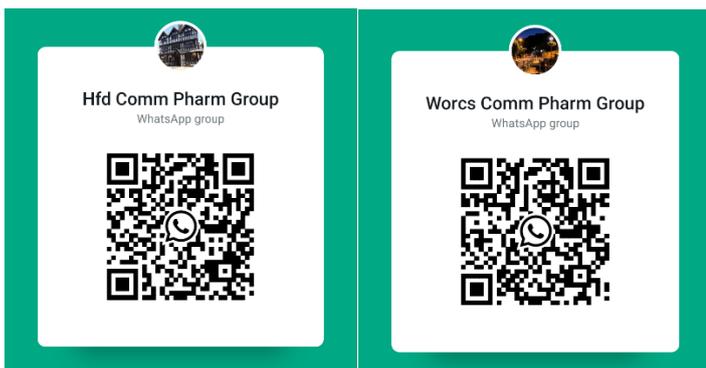
The next set of online workshops are now live for booking. See the documents below for further details on workshops and resources:

[CPPE Workshops – March to July 2025](#)

[CPPE Resources – March to May 2025](#)

Finally...WhatsApp Groups

Reminder to share the links to our WhatsApp groups for those working in community pharmacies in Worcestershire and in Herefordshire.



**CONTACT INFORMATION:**

Office Phone M-F 10-3 or answer phone
outside of this time: 01386 897529

Office main email: ahwlp@gmail.com

Support Officer: eva.ahwlp@gmail.com

Chief Executive Officer: fionalowe@nhs.net
07792970382

USEFUL LINKS:

[CPA Website](#)

[CPHW Website](#)

[CPE Newsletters](#)

[CPE Payment Timetable and Deadline
Tracker](#)

[CPE CPCF Important Dates](#)

[Virtual Outcomes - Pharmacy Training](#)