

Community Pharmacy Herefordshire & Worcestershire (H&W LPC) Meeting 26th September 2024 Woodland Room, Worcester Countryside Centre Wildwood Drive, Worcester WR5 2LG

CHAIR: Anurag Hegde

MEMBERS CP H&W LPC: Wayne Ryan, Akwal Singh, Jeet Patel, Anurag Hegde, Harpal Bhandal, Paul Rowley, Lucy Corner, Amarjit Tandanay

IN ATTENDANCE (nonvoting): Fiona Lowe, Zoe Ascott, Eva Cardall

APOLOGIES: Sarah Frewin; Carl Rose

GUESTS ICB: Alison Rogers, Siobhan Hemans, Gemma Wareing, Caroline Horton, George Eldridge

START & FINISH: Subgroups 9.15 -10 – Governance and Exec / Finance AGM over lunch 1-2pm Main Meeting 10-1 and 2-3pm. Followed by meeting with Beccy – PCN Lead

Governance Subgroup: LC, ZA, PR (standing in for CR)

Code of Conduct reviewed, and meeting behaviours added in. Updated version accepted by Governance Group.

CD Regulations Questionnaire – reviewed and discussed whether the LPC need to response.

Minutes reviewed and will be put forward to whole committee.

Staff reviews are scheduled for October/November.

Executive & Finance Group Meeting: FL, AH, JP, WR

Latest financial position, Team Reviews cycle (interim October ahead of November joint Exec) Succession Planning – ahead of Joint Exec.

Welcome, DOI, Minutes AOB, matters arising

Minutes – approved by Governance committee. No other queries on the minutes from July 2024.

AOB: LC – PEMs, but might come under ICB update.

Closures, Market Entry and PNA



A 'no significant change' relocation and a Controlled/Reserved locality determination

Rural mapping is in the process now, looking at HW and Warwickshire first although indicated that dispensing lists would be completed first.

PNA – important this year with the increase of pharmacy closures. Discussion over patient voice and the understanding of pharmacy closures. Agree to look at Healthwatch surveys. Councils are feeling pressurised. Pharmacy hours are also being cut and changed quite regularly. Committee will need to look through all PNAs that border our areas, as well as own, and make sure we comment on them when they are out for consultations. New builds discussed and the fill rate of the housing being years. Further discussion over opening hours, particularly Saturdays, and 100 hours reducing to 72 hours.

FL – MORAG meeting, regional, nearly all secondary care – have produced a 'we do not support branded generics paper' it is due to come out and hopefully push the message.

Discussion - Community Pharmacy - ADHD medicines shortages 24th September

With the ongoing supply issues relating to ADHD medicines a summary position has been produced by the ICB and Health and Care Trust Pharmacy Teams and is available on TeamNet:

<https://teamnet.clarity.co.uk/Library/ViewItem/22bc07c6-0bb5-4df9-9d55-b1f100de6f5e>

Committee agree this is not acceptable, and that pharmacies will most likely bear the brunt of this.

Subgroup Feedback

Governance Subgroup: LC, ZA, PR (standing in for CR)

Code of Conduct reviewed, and meeting behaviours added in. Updated version accepted by Governance Group.

CD Regulations Questionnaire – reviewed and discussed whether the LPC need to response. Not that relevant to community pharmacy, aimed more at CDAOs. Agreed the LPC do not need to respond. Agree the format should stay but do need to know any changes.

Minutes reviewed and will be put forward to whole committee.

Staff reviews are scheduled for October/November.

Executive & Finance Group Meeting: FL, AH, JP, WR

Latest financial position, Team Reviews cycle (interim October ahead of November joint Exec) Succession Planning – ahead of Joint Exec meeting in November.

Discussion over spacing out reviews but needs to fit in with Executive meetings and LPC meetings.

Financial position discussed – LPC will be at 50% reserves by end 24-25. Second, delayed, increase in levy brought in as discussed in SGM previously to cover large increase in CPE levy demand. Discussion wrt paying

CPE monthly instead of every 6 months. WR to inquire. Fiona discussed retirement plan for 2026 and transition process.

ICB Update – AR and GE

Strategy, Services, PCN Engagement Leads, Progress on Work Plan – OO Hospital Services and Intervention Scheme, Data and Payments AV and EOL, Limited use of Lead funding for accelerator sites only.

Introductions to GE – Covid vaccination Lead for HW.

AR Update:

- Infection Prevention Control: issues on drug Fidaxomethine, how often do pharmacies come across it. It's a third line CD treatment. Very expensive. HB – do not think it is a issue to get. AR - 300 hundred scripts a year. Discussion over expectation of pharmacy having every drug on the shelf. EC – out of stock as the brand but in stock generic. Fairly critical they start the treatment on the day, or they end up in hospital. It is too expensive to keep as a 'just in case'.
- Annex D has been sent out this morning. Reference point for getting patients back into 111, out of hours etc. Hereford out of hours is moving into the city centre, waiting for confirmation and will send to FL. The annex D does not have the ICB operations centre details on, which would ideally been included. AR will pass on to FL.
- PCN links where no replies for meetings. AR to pass on to EC.
- Pinnacle invoices – annual retainers for palliative care and antivirals. Problems with wrong claims, for stock not retainers. Pinnacle system will tell pharmacies when to claim antivirals retainers. Pharmacies need to make sure they have the updated finance details. Can only claim 12 months from last claim.
- Intervention scheme – happy to switch on and like to run with a small group first to check it works smoothly, can choose 5 out of the 35 contracts held for palliative care. FL – would need to review the paper again. AR to send spec then members will response. Discussion over fee, it is £14.00 as the service was decided when consultation fee was £14.00 but committee would like an increase to £15.00 now that is the going rate for consultations.
- IP pathfinder programme – in the first cohort. Three sites are onboarding digitally.
- Primary Care Transformation Programme – developing neighbourhood teams. A long piece of work. Starting with a small amount of PCNs. Managed to get PCN engagement role into this piece of work to support. Accelerator sites - Wyre Forest, Kingfisher, Worcester city. LPC PCN Leads will look at when running. Lynda Dando is leading.
- PCN Lead Engagement role been offered to a candidate to cover HW, 7 days a month. In both Trusts and accelerator site.
- Pharmacy First – HW need to do 19% of midlands targets (contributions). Will receive figures next weeks on PhF, Contraception and hypertension. ABPM targets 10.5% - committee agree it is too high. Discussion over how the ABPM offer looks to GP surgeries. JP – can add a comment on PO stating that ABPM has been offered but declined, FL – want a compulsory drop down box with this option.
- Discussion over Pharmacy First and minor illness criteria not contributing towards the monthly target. PGDs are being looked at and whether pharmacies are following correctly. AMS data is being looked at. They do not want to see that AB prescribing has gone up. FL – have been told it has not gone up but has moved across.

Trying to increase PhF referrals – have media assets ready and created a public facing page. For parents, schools, students, different areas, flyers to stick on prescription bags. Sent out to numerous organisations, universities, colleges, nurseries, schools, SEND settings. AR attending student fairs to get the message out. Business cards going into university welcome packs.

- AR to send copies to FL for LPC events. Articles in all village newsletters. Downloads available in different language on ICB website.
- Post event messaging – HW nearly sorted

Vaccinations – GE

- Started with 9 pharmacies 4 years ago in HW, approximately 130,000 vaccinations. Now have 46 pharmacies, with a good spread across geographies.
- Wider collaborative working across the system, HB going into ICB to vaccinate.
- IOS fee has not gone back up.
- Outreach work at St Richards Hospice, any interest for pharmacies to contact GE.
- Overall, it is working well, with pop up sites; they cannot be 'long term'. Sites are looking at hiring schools for a weekend.
- For Covid, MYS codes, BSA will not process claims outside the standard IOS. Deadline is 30th September.
- Lost a couple of pharmacies recently.
- Still funding available, planning around equalities and vulnerabilities in area. LPC to look at and feedback any ideas. Deliver inequalities and outreach. GE to email FL with further details and template. GE to look at areas from data, have some targeted postcodes already.
- Expecting a successful programme. Local booking systems are filling up.
- Trying to rebrand as a seasonal vaccination offer and move away of stigma around covid vaccinations and hesitancy. Vaccinating healthcare workforce is important.
- Issues around GP vaccination messaging.
- 3rd October start date.
- Trialling RSV vaccinations in Pharmacies.
- MMR catch up campaign earlier in the year, discussions of pilots.

Services Update – EC

Noted - Cranstoun have paid Contractors now.



Pharmacy First


Month	GP Referrals	GP Referrals (NHS111)	GP Referrals (NHS111)	GP Referrals (NHS111)	GP Referrals (NHS111)	Total
April	461.08	1346 (496 GP, 1054 NHS111)	1633	1077		4656
May	347.58	2465 (582 GP, 90 NHS111)	1696	1314		5476
June	238.04	1986 (422 GP, 72 NHS111)	1551	1055		4592
July	264.51	2098 (375 GP, 47 NHS111)	1239	1241		4578

This data is unverified, ie approximate in month, pending late submissions for previous months.



Pharmacy First: BSA data, pharmacy level detail April and June

- 114/117 contractors are signed up to PPS Advanced Service
- In April the threshold for C200C payment was 3 Clinical Pathways and in May it was 30 Clinical Pathways
- Of those registered in April, 12 pharmacies recorded zero clinical pathways in April and 5 recorded between 1-4
- In May, 12 pharmacies recorded zero clinical pathways and 14 recorded between 1-5
- We have been focusing on these pharmacies to ascertain the support that would benefit them and interventions at PCN level with surgeons to try to increase referrals
- We are looking for committee input around CFC conversion to clinical pathways or any other ideas for engaging staff to identify those eligible



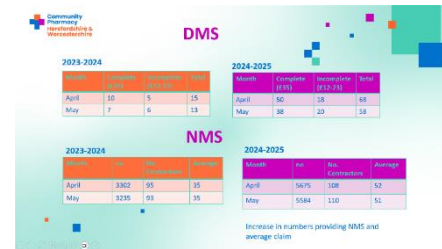
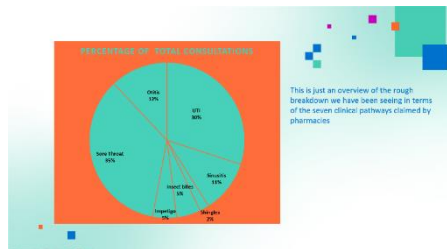
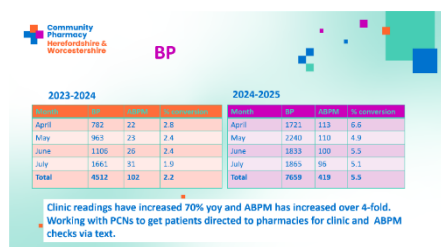
Contraception

2024-2025

Month	Initiation	Continuation	Total
April	24	219	243
May	39	213	252
June	41	247	288
July	51	297	348
Total	155	1066	1161

74/117 are registered currently for contraception service. Under half actively provide it each month.

Event on 16th November for Contractors to focus on hitting the monthly Pharmacy First threshold. Event held at



Bank House Worcester; all members need to attend. Members agree to encourage attendance.

Integrated local smoking cessation service in Herefordshire with a slight uplift being discussed.

OC training video being filmed next week, so should have in time to show at Services event.

ANNUAL GENERAL MEETING 2024

All Declared open at 13.00- Declared closed at 14.00

Accepted votes - 37

During AGM - Jas Heer, CPE Regional Representative – LPC Update: [Regional Rep and LPCs Slides September 2024 sharing version \(1\).pdf](#)

MP Visit feedback plus MP responses to date

Nigel Huddleston - Would like to arrange a visit for after the Budget Meeting on 30th October.

Christopher James Bloor - Has visited Knights HQ in Redditch - Paul Rowley was present, positive feedback.

Ellie Chowns - Sara Frewin and Anurag Hedge met Ellie on 19th September at Day Lewis Pharmacy, Ledbury. Positive feedback. Ellie had no knowledge on Pharmacy, so informed her on issues and offers from Pharmacy. She is happy to liaise with the LPC in future.

CPE Chair's meeting feedback

AH – similar to JH presentation. CPE commenced work with new Pharmacy Minister. Seems hopeful and keen to keep the conversation going. Chairs meeting to be held annually. CPE are providing support for Chairs, materials available from CPE. Pharmacy First is the biggest bone of contention.

Social media - AH / EC

Success – request for support for blogs – reminders etc

Media assets available for Pharmacy First now from the ICB.

AH volunteered to help with social media.

Covered earlier in meeting.

CCA Questions

On Box, Eva has completed. LC to submit.

AOB

Look at sponsorship of meetings.

Look at corporation tax, CPA are registered.

Backfill discussion – If locum if higher than backfill then LPC will cover the additional cost. Idea to bring in line with other LPCs. JP – propose to increase to £300 from January, AS second. Members vote unanimous: increase to £300.00. From January: £300 per day; £150.00 half a day; £30.00 per hour for ad hoc; Cap locum fee at £300.00; Agree to review in 12 months

March Meeting in Worcester – PYPLC; May meeting to be in Hereford with visits; July meeting Worcester Wood.

Next Meeting: 16th January 2025, Perdiswell PYPLC

Minutes approved at 16th January 2025 meeting.