



COMMUNITY PHARMACY HEREFORDSHIRE & WORCESTERSHIRE GENERAL UPDATE 19th December 2024

Information is subject to change and is as accurate as we can ascertain at date published.
If your pharmacy is part of a larger organisation (CCA, IPA), please consult with your Head Office in relevant matters.

CPPE Pharmacy Contraception Service (PCS) Workshop

NHS Pharmacy Contraception Service (PCS): delivering high quality consultations workshop

7:30pm – 9:30pm Wednesday 22nd January 2025
Bank House Hotel, Bransford, Worcester, WR6 5JD

The speaker presentation covers practicalities and experiences of running a PCS service. Interactive activities to discuss scenarios with your peers, gain confidence in supporting people who are starting, restarting or switching oral contraceptives, and plan your next steps to be service ready.

You are also invited to attend an **LPC-led session 6:30pm-7:30pm** covering a local update, with overviews of sections of the Pharmacy First service, including claiming and referrals. Refreshments (tea/coffee/light buffet) available from 6:30pm.

Please see the attached [FLYER](#) for details on how to book your place!

Please note places are limited, so please book asap to avoid any disappointment.

Pharmacist Needed!

We are looking for a pharmacist working in the local area who is already delivering the PCS service and can work with CPPE on the evening of the above event, to cover the service implementation aspects of our workshop.

For your information, the workshop includes:

- a 20-minute presentation (which is already written) to be delivered by the local pharmacist covering practicalities of providing the service, tips about selecting appropriate choices of contraception, local formulary considerations and safety netting.



- the rest of the workshop gives pharmacists the opportunity to role play with colleagues a range of scenarios including initiation, restarting and changing contraception
- CPPE tutor-facilitated feedback discussions about the role play scenarios to share best practice

If this opportunity would be of interest to you, please reply to this email as soon as possible. Additionally, if you would like any further information or have any questions please contact us.

National Patient Safety Alert: Shortage of Pancreatic enzyme replacement therapy (PERT) – Additional actions

National Patient Safety Alert Reference Number: NatPSA/2024/013/DHSC: [National Patient Safety Alert: Shortage of Pancreatic enzyme replacement therapy \(PERT\) – Additional actions - Community Pharmacy England](#)

Preparing For A Successful Spring 2025 COVID-19 Vaccination Programme

Please see attached PRN01726 - Preparing for a successful spring 2025 COVID-19 vaccination programme. – <https://www.england.nhs.uk/long-read/preparing-for-a-successful-spring-2025-covid-19-vaccination-programme/>

Pharmacy Services Update December 2024

Please find attached our Pharmacy Services Update

<https://hw.communitypharmacy.org.uk/wp-content/uploads/sites/132/2024/12/CPHW-Pharmacy-Services-Update-Dec-2024.pdf>

DMS Herefordshire

The IT integration at WVT in Hereford has resulted in a simpler way of sending **DMS** through PharmOutcomes so we expect an increase in numbers in January / February. The attachment will no longer be the whole discharge letter but be confined to the medicine related part – including what was started, stopped etc so hopefully will be less confusing.

We also hope that the delayed referral of Pharmacy First to Community Pharmacy from Emergency Department at WVT will get going in January / February too.

PERT (Creon etc) shortages – where need to access unlicensed to fill a prescription please liaise with the surgery to ensure that you are aligned and avoid sending them to the hospital to obtain medication where possible.



Coming soon: Out patients – they will be using FP10 for some patients and posting prescriptions to pharmacies. A leaflet is being designed for patients which will give timeline for patients for process from WVT posting Rx, sending letters to practices and allowing time for the prescription stock to be obtained and dispensing process before they come to collect it.

HW Palliative Care and Antiviral Pharmacies

If you are one of the 35 palliative care pharmacies or 9 antiviral hubs the please ensure you have checked your stock levels -reminders as attached particularly if you are on rota over the Festive Period to maintain your stocks.

35 palliative care pharmacies [NHSCCommunityPharmaciesPalliativeCareHubs-v1.12_31052024.pdf](#) and **9 antiviral pharmacy hubs**

Winter Vaccinations – Reminder

Thank you to our pharmacy teams for their hard work in vaccinating patients against flu and covid. Please continue to contact eligible people and promote the vaccine offer to ensure as many people as possible are protected going into the winter period. The last available appointment date on the National Booking Service (NBS) will be Friday 20th December 2024 for both flu and COVID-19 although vaccinations can continue to be provided after this date (outreach activities for COVID-19 vaccination should continue to be delivered to underserved communities until Friday 31st January 2025. Flu vaccinations will be available until Monday 31st March 2025).

Herefordshire and Worcestershire Pharmaceutical Needs Assessment 2024

Help improve pharmacies across Herefordshire and Worcestershire. The feedback from the public survey will help develop a draft Pharmaceutical Needs Assessment which will then be available for public consultation early next year.

How you can help us?

Please share the patient survey below.

Your views are confidential and the findings from the survey will be used to inform the PNA.

Link for the survey: [Pharmaceutical Needs Assessment](#)

Bank Holiday Rotas for Christmas and New Year 2024/25

Please find details of pharmaceutical provision across Herefordshire and Worcestershire for **Christmas and New Year 2024-25 Bank Holidays** for your information:



<https://hw.communitypharmacy.org.uk/wp-content/uploads/sites/132/2024/12/CPHW-Bank-Holiday-Christmas-2024.pdf>

Pharmacy premises must exhibit a notice, based on information provided by the Office of the West Midlands, at times when the premises are not open. Where practicable the notice should be legible from outside the pharmacy premises, specifying the addresses of other NHS pharmacies and the days on which and times at which drugs and appliances may be obtained from those addresses.

The LPC has prepared a printable A4 sheet for pharmacies to display which can be downloaded [here](#). This sheet is based on the data we received from the NHS.

Pharmacy contractors are expected to have updated their own NHS UK and DoS profiles. If DoS Profile has not been updated in time, pharmacies will need to request emergency profiling changes by the DoS team by phoning 0300 0200 363.

Please note: If your pharmacy is not listed on the attachment, then NHS has not been notified of the opening hours.

HW - LFD tests service from pharmacies

In line with national guidance care home providers can access free LFD tests for all residents who are eligible for covid treatment assessment via their Pharmacy. In the past 2 weeks we have seen a significant rise in people presenting with respiratory symptoms and we need to ensure that there is access to LFD tests via local Pharmacies across H&W. Pharmacies are listed on the NHS page: [Find a pharmacy that offers free COVID-19 rapid lateral flow tests - NHS](#). Please check your stocks to ensure you can respond to enquiries for these tests.

Foundation Pharmacist Training Programme - Update To Mandatory Multi-Sector Rotations

Please read the following letter for detail changes to the implementation timeline for mandatory multi-sector rotations in the Foundation Pharmacist Training Programme: [READ HERE](#)

Resources

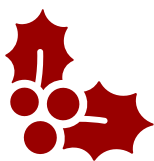
Following our post out of resources we are arranging a one-off order request, which can be sent to ahwlpc@gmail.com. Please state your F-code, Pharmacy name and what you would like more of, from the following list:

- BP business cards
- PFS business cards
- PFS A4 posters
- BP A4 posters
- OC A4 posters
- BP A6 flyer
- OC A6 flyer



Requests must be emailed to us before the 31st January 2025.

LPC Support over Christmas



The best email to use is
ahwlpc@gmail.com – this email account will be checked
twice a day during the Christmas period apart from the bank
holidays. In case you have any urgent enquiries, please
message Fiona on 07792970382. We'd like to take this
opportunity to wish all our Pharmacy Contractors and partner
organisations a very Merry Christmas and a Happy New Year.



CONTACT INFORMATION:

Office Phone M-F 10-3 or answer phone
outside of this time: 01386 897529

Office main email: ahwlpc@gmail.com

Support Officer: eva.ahwlpc@gmail.com

Chief Executive Officer: fionalowe@nhs.net
07792970382

USEFUL LINKS:

[CPA Website](#)

[CPHW Website](#)

[CPE Newsletters](#)

[CPE Payment Timetable and Deadline
Tracker](#)

[CPE CPCF Important Dates](#)

[Virtual Outcomes - Pharmacy Training](#)